

## **CANCELLATION AND NO-SHOW POLICY**

Here at Amazing Dental Solutions, we appreciate you and thank you for choosing our office. We make it our mission to provide an AMAZING experience for our patients.

We understand unplanned issues arise and you may need to reschedule or cancel your appointment. We respectfully ask that you provide 24-hour notice before your scheduled appointment. Our Doctor and Hygienist want to be available for your needs and the needs of all our patients.

Patients who do not arrive for their appointment without a call to cancel at least 24 hours prior will be considered a **NO-SHOW**. After the first no-show patients will be charged a flat \$50 fee for each instance. A credit card will be placed on file for all future treatment/cancelations. The cancellation and no-show fees are the sole responsibility of the patient and must be paid in FULL before any future appointments will be scheduled. **Patients who NO-SHOW three times will be required to pay for services in full before any appointment can be scheduled (this includes patients utilizing insurance).** We may dismiss any patients who habitually breach this policy.

We understand unavoidable circumstances may cause you to cancel, in this instance fees may be waived only with management approval.

Our practice believes great Dentist/Patient relationship is based on great communication and understanding. If you have any questions, please do not hesitate to ask 346-570-5983.